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Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

## Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

My husband and I have internet & phone services by Sonic. For a long, long time we used to be serviced by AT&T like so many others who switched to Sonic. We switched for a faster and safer connection using no AT&T lines but our own fiber cable provided by Sonic, and more competitive price. Their phone service made calling Japan free (no limit and included in the monthly charge). When we were with AT&T, I had to choose the time which the rate is the lowest and naturally I could not call often. With Sonic, I do not have to think about those things and call my family in Japan anytime.

We are more than satisfied with Sonic services. Even when we had some minor issues, Sonic customer service reps have been very fast to contact us. They make "contact us" so much easier than AT&T. It's been more than a year and we have never needed a technician to look at the cable or anything.

This kind of, perhaps, smaller providers than huge AT&T make huge differences to the customers like us. We do not believe in the monopoly of this industry. We have to have many more choices, not just one big business. In other industries, this kind of monopoly has been going on and what happened is that we end up not having any competition and no choice but one, which forces higher pricing and less human services.

Please do not allow this to happen. The world is not occupied only by affluent people.

Yukari Naito-Deitch